



January 26, 2017

Residents/Owners in Millbury.

Re: Millbury Area Sanitary Sewer Improvements

Dear Owners/Residents:

The Northwestern Water & Sewer District ("District") is performing repairs to the sanitary sewer system in your area. This project is part of an on-going effort by the District to eliminate excessive infiltration and storm water inflow into the sanitary sewer system which is a cause of excessive loading to the treatment facilities, pumping costs, sanitary sewer overflows into receiving waterways and basement flooding.

The method of construction is a "no dig" technology and will have a reduced impact most properties. The joints in the sanitary sewer main will be pressure tested and all joints that fail the test will then be filled with a grout designed to seal the pipe joint. However, some of the sanitary sewers are located in back yards and the contractor, on occasion, will have to access this area.

The contractor is also required to televise the sanitary sewer laterals, which is the pipe that connects the home's sanitary sewer to the District's sanitary sewer main. The contractor will notify you in advance by placing a door hanger on your house before they begin this work.

The existing sewer main is located in the road right-of-way or in an easement. Unfortunately, some landscaping and/or bushes may need to be trimmed or removed to access sanitary sewer appurtenances. The contractor will restore any damage to the yards. Any landscaping, bushes, trees, irrigation systems, etc., within the easement or right-of-way are subject to removal and not be replaced. Our contractor will endeavor to protect these items if possible.

The contractor, Visu-Sewer, will be performing the work on behalf of the District. Construction is anticipated to start mid-March and will continue through the summer of 2017.

The District will have an inspector on-site to address any issues or concerns. However, if you have questions or need additional information, please call me at (419) 354-9090, ext. 126. The District will try to accommodate all request and do everything it can to minimize any disturbance that this project may cause.

If you have any questions in the meantime, please feel free to call me at (419) 354-9090 ext. 126. Thank you in advance for your cooperation.

Sincerely,
NORTHWESTERN WATER AND SEWER DISTRICT

Mark Davis
Project Manager